

Using Your BikeLink™ Card

Your Card works at all these BikeLink™ Locations:

Secure Bike Parking When You Need It.

Only Pennies Per Hour!



First Time Use

Group Parking: Bring a photo ID and plan on an extra 5 minutes to complete ID check. Please complete this step outside rush hours if possible.

eLocker: Insert card. When prompted for a code, scroll A-Z, 1-9 to enter code, pausing between characters.



Start Rental

Group Parking: Insert card, press button to check in, then remove card to open door. Park your bike and securely lock your bike.

Make sure the door closes fully behind you. Never allow entry to others.

eLocker: Insert card. Click button to add time to meter. Each click adds 5 hrs. Unused time is always refunded. Remove card to open door. Park your bike and close the door.



End Rental

Insert your card and press button to end rental. Remove card to open door and retrieve your bike.

Rental terms vary by location and are displayed on information screens or signage. Initiation of a Rental at a BikeLink™ storage facility entitles the User to access a storage space for immediate or future use. User may store their bicycle for the duration until the Rental is terminated or the Rental becomes Expired.

BikeLink™ storage facilities shall be used only for the purpose of storing a bicycle and related equipment (such as helmet, pump, or lock). The storage facility shall not be used in, or in connection with, any activity prohibited by law, or set by Facility Owner.

Non-compliance of any of the above conditions shall constitute a default by the User in the terms of this agreement. No refund for lost or damaged Cards will be provided except at the absolute discretion of eLock Technologies LLC. Report any lost, stolen, or irreparably damaged Access Devices to eLock in a timely manner. Neither eLock nor the Facility Owner are responsible for fire, theft, loss, or damage to any article left in a facility. The User shall indemnify eLock and the Facility Owner and their directors, officers, agents, representatives, and employees from any liability of any nature arising out of the User's use of a facility.

For the complete Cardholder and User Agreement, please see our website, www.bikelink.org.

Your use of this card constitutes your acknowledgment and consent to this Agreement.

NORTHERN CALIFORNIA

Amtrak Stations: Berkeley-Suisun
Fairfield • Fremont Centerville
BART Stations: 12th Street-19th Street
•**Ashby**•Balboa Park•Bay Fair•Castro
Valley•Concord•Daly City•**Downtown
Berkeley**•Coliseum•Colma•Dublin/
Pleasanton•El Cerrito Plaza•El Cerrito
del Norte•**Embarcadero**•Fremont•
Fruitvale•Glen Park•Hayward•
Lafayette•Lake Merritt•MacArthur•
Millbrae•North Berkeley•North
Concord/Martinez•Pleasant Hill•
Richmond•Rockridge•San Bruno•San
Leandro•South Hayward•South
San Francisco•Union City•Walnut
Creek•West Dublin/Pleasanton•West
Oakland
Ferry Terminals: Alameda•Harbor
Bay•South San Francisco
Caltrain Stations: Sunnyvale•Tamien
•Downtown San Mateo •Hayward
Park •Hillsdale
VTA Stations: Alum Rock •Bascom
•Bayshore/NASA •Branham•Cottle
•Evelyn•Great Mall•Ohlone/
Chynoweth•Penitencia Creek•River
Oaks•Tamien•Winchester
Alameda: Civic Center Garage•Harbor
Bay Ferry Terminal
El Cerrito: City Hall•Community
Center•All El Cerrito BART Stations
Folsom: Glenn Drive•Sutter
Street•Iron Point •**Folsom Pedal Stop**
Fremont: Ardenwood Park &
Ride•Centerville Depot•Fremont
Family Resource Ctr•Fremont
BART•Mission Blvd and I-680•Mission
San Jose School Park
Hercules: Transit Center
Richmond: City Hall •BART
Sunnyvale: Moffett Towers•Sunnyvale
Town Ctr•Target Sunnyvale•Caltrain
Downtown San Francisco:
Embarcadero BART •Presidio Transit
Ctr •5th and Mission Garage•Ellis
O'Farrell Garage •Sutter/Stockton
Garage
Santa Clara: McEntee Plaza
Santa Cruz: UC Santa Cruz•Cedar
& Church Garage•City Hall•Front &
Laurel •Santa Cruz Library•Locust
Garage •Metro Center•Parking Lot 10
•Parking Lot 4•Pearl Alley•River and
Front Garage

San Mateo: Downtown
Caltrain•Hayward Park •Hillsdale
Santa Rosa: Santa Rosa Junior
College •Sonoma Hall of Justice•La
Plaza•Permit Resource Mgmt
Tahoe:Tahoe City Transit Ctr
Tracy: Intermodal Center
Vallejo: Transit Center
Walnut Creek: City Hall•BART
Pittsburg: Old Town•BART
Roseville: Taylor P&R•Saugstad
P&R•Mahany P&R

SOUTHERN CALIFORNIA

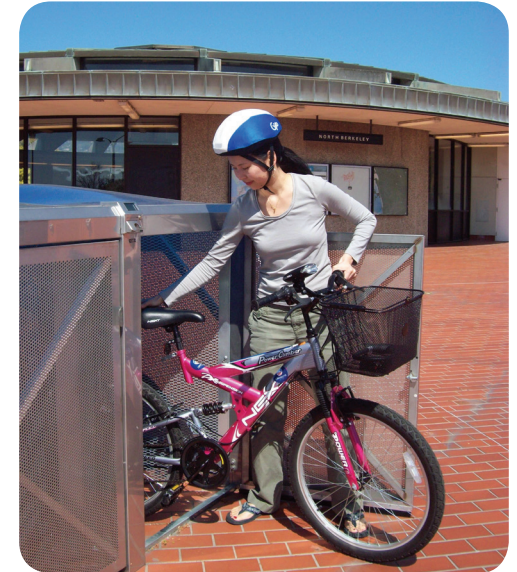
Los Angeles Area: UCLA• Kinross
San Diego Area:
12th & Imperial•San Diego
International Airport•Amaya•
Bayfront/E St. •Carlsbad
Poinsettia•Carlsbad Village•Encinitas•
Grossmont•Morena/Linda Vista•
Oceanside•Old Town•Rancho
Bernardo•Sabre Springs•Solana
Beach•Sorrento Valley

PACIFIC NORTHWEST

Portland, OR: **Beaverton** •**Gresham**
Central •Orenco Transit Center•Tigard
•**Sunset**
Seattle, WA Area: Aurora Village
•Kenmore P&R•Northgate•South
Kirkland P&R•Eastgate P&R•Issaquah
Highlands P&R•South Renton•Tukwila
P&R
Vancouver, WA:
Clark Co. Public Services Ctr•
Vancouver Center

EAST COAST:

Washington DC Area: **College Park,**
Bike & Ride



Bold Type Indicates: GROUP PARKING FACILITY

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BIKE LINK™

The Benefits of BikeLink™ Card

For you and your bike...

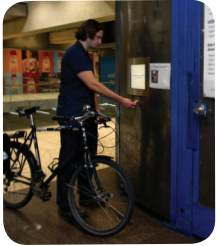


Greater Security

Feel more secure knowing you will have wheels at the end of the day when your bike is parked inside of a BikeLink™ eLocker or Group Parking Facility.

Access to Over 150 Locations

Use your BikeLink™ card at any of the over 150 public BikeLink™ locations (see list on reverse).



Quick and Convenient

Faster than a speeding U-Lock! Storing your bike in an eLocker takes less time than locking both wheels to a rack.

Pay Only When You Use It

Use it every day or only occasionally. There are no ongoing membership fees and the value on your card never expires.



Store Your Helmet too

We can't prevent helmet hair, but with space in eLockers for your helmet, saddle bags, and air pump, at least you don't have to carry them with you all day

For the greater community...



A Shared Resource

Each BikeLink™ eLocker space provides parking for 10 times more cyclists than a traditional bike locker.

Reduce Carbon Emissions

BikeLink™ makes biking a practical alternative to driving. People can choose to get out of their cars and get some exercise on the way to work!



Use your card at any BikeLink™ facility.
Your card never expires and there are no ongoing fees.



\$20 BikeLink™ Cards

Available at www.bikelink.org
(888) 540-0546,
or authorized retail vendors.



TREAT YOUR CARD LIKE CASH

The value is stored on the BikeLink™ card itself,
not on a network.

Remaining value on used or lost
BikeLink™ cards cannot be refunded.

Frequently Asked Questions

How much does it cost? Rental rates are typically 5 cents per hour. The rental fee is deducted from your BikeLink™ card. BikeLink™ card cost \$20 and have \$20 of rental value stored on them. The card never expires. There are no membership fees or other ongoing costs aside from the hourly rental charge.

Note: If you use a group parking facility, your bike's security is increased by the fact that we check every new user's ID the first time they access the facility. Our 24 hr operators do this remotely via camera. There is a one-time \$5 charge deducted from your card for this service.

Can I add value to my card? You can purchase add value online on www.bikelink.org, or by calling 1-888-540-0546

Will there always be a parking space when I need it? Parking is on a first come, first served basis. If you have questions about availability at a particular location, please contact us.

What is the maximum rental duration? What happens if I return late? Maximum rental duration is displayed at each location. At lockers, you are charged a higher rate for the additional time if you let your meter expire. At group parking, your bike may be impounded if you leave it too long beyond the maximum rental duration. In either case, your bike remains secure.

Can I use something other than a BikeLink™ card? We are working to accept the Clipper regional transit card in the Bay Area, the Compass card in the San Diego Area, and the Orca card in the Northwest. In Santa Cruz, you can use the city's ParkCard. You can always use a BikeLink™ card at any location.

Will my BikeLink™ card work at any BikeLink™ facility? Your card will work at any public BikeLink™ facility, such as transit stations. Some private owners have priority access to parking spaces.

What if I do not have enough value on my card when I return? We don't want to leave you stranded! Your rental will continue and you will be able to end the rental and get your bike, but will be unable to start a new rental until you add value to the card.

Can I rent more than one space at a time? Each card can rent one eLocker space and one group parking facility space at a time. You are allowed multiple cards.

What if there is a problem? Email us at info@bikelink.org or call us at (888) 540-0546. We will provide phone support 24/7. We love feedback and will work hard to help you.

For more FAQs, please go to www.bikelink.org